



DOUGLAS

WASHING AND SANITIZING SYSTEMS

PAN WASHER

OPERATION &
MAINTENANCE MANUAL
DIGITAL CONTROLS



Parts & Service 800-331-6870

DougMac.com

We congratulate you on the purchase of your new Washing and Sanitizing System.

To understand the proper operation and maintenance of your new machine, please read this manual carefully. A Reference Guide is mounted on the side of the machine for your convenience.

You have also received a Recommended Installation Guide. Please review this guide and confirm that the machine has been installed correctly.

If you have any questions or need any further information, now or in the future, please do not hesitate to contact us.



DOUGLAS

WASHING AND SANITIZING SYSTEMS

4500 110th Ave N,
Clearwater, FL 33762
(727) 461-3477
(800) 331-6870
Fax: (727) 449-0029
DougMac.com

Please Note: Specifications are subject to change without notice

This book is a publication of Douglas Machines Corp. Service Department.
Future editions will reflect changes in procedures or technical details

Use and duplication of this document is encouraged.

For technical assistance, please call
800-331-6870.

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SAFETY

Qualified installation personnel, individuals, firms, corporations, and companies are responsible for:

- Wear appropriate P.P.E., ie... hearing protection, thermal resistant gloves, and eye wear.
- Know where the **exits** are located.
- Always turn off and drain the machine before entering. Allow a cool-down period. Follow facility's L.O.T.O. procedures.
- **Never** enter a machine where the flooring has been removed.
- Fall Hazard.
- Use non-permit required confined space guidelines for entering.
- When loading a rack into the washer keep hands away from the door edges. Keep hands on the horizontal bars inside of the rack. **Do Not** hold racks on the vertical support bars or outside edges. Push the rack with both hands. **Never** strain yourself to move a rack. If the racks are too heavy, unload some product.
- **Always use caution.** - Use mats to reduce slip hazards.
- Ensure that the float switches and level probes are well maintained and cleaned daily. Failure to do so can result in unintended heater start up and potential fire.
- **Never** leave your machine idle (not in use) for more then four hours. This can cause water to evaporate from the machine resulting in damage.
Do not touch the rinse tank without a cool-down period.

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IMPORTANT

Pre-Installation

Qualified installation personnel, individuals, firms, corporations, and companies are responsible for:

- The installation or replacement of the gas piping and connection, installation, repair, or servicing of the equipment. Qualified installation personnel must be experienced in such work, familiar with all precautions required, and have complied with all requirements of state or local authorities having jurisdiction. Reference National Fuel Gas Code, NFPA 54 or latest edition or ANSI Z223.1 or latest edition, Section 1.4.
- The installation of electrical wiring from the electric meter, main control box, or service outlet to the appliance. Qualified installation personnel must be experienced in such work, familiar with all precautions required, and have complied with all requirements of state or local authorities having jurisdiction. Reference National Electrical Code, ANSI/NFPA 70 or latest edition. In Canada, Canadian Electrical Code Part I (Std. 22.1 or latest).
- The installation of gas heated units in Canada. Qualified installation personnel should comply with the Installation Codes for Gas Burning Appliances and Equipment, (CAN-I-B 149.1 and B-149.2) and any local codes or approvals.
- The installation of washers equipped with casters. These washers shall be made with a connector that complies with the Standard for Connectors for Movable Gas Appliances, ANSI Z2 1.69 or latest, and a quick-connect device that complies with the Standard for Quick-Disconnect Devices for use with gas fuel, ANSI Z2 1.41 or latest.
- Water and waste piping and connections shall comply with the International Plumbing Code, International Code Council (ICC) or the Uniform Plumbing Code, International Association of Plumbing and Mechanical Officials (IAPMO). NSF/ANSI 3-2009
- Douglas Machines Corp. highly discourages the use of tank-less or demand water heating units as a hot water supply for our machines. They typically are not properly sized nor can they meet the demand required by our machines.

Note: A fixed restraint must be provided if casters are used in conjunction with a flexible connector for movable appliances. This restraint must secure the washer to a non-movable surface to eliminate stress on the connector. If the washer is moved, the restraint must be reconnected after the washer is returned to its normal position.

DELIVERY

Upon delivery of your Douglas washer:

- Inspect the machine for any external damage. Any evidence of damage should be noted on the delivery receipt and signed by you and the driver.
- Remove packaging from the washer and check for any concealed damage. Carrier must be notified of damage immediately. Please retain packaging for inspection if claim is filed.

Douglas Machines Corp. cannot accept responsibility for lost or damaged merchandise suffered in transit. The carrier assumes full responsibility for delivery in good order, however; we are prepared to assist you in any action needed regarding shipping damage. Electrical Connections: Upon receiving your machine, all wire connections in the electric panel, pump motor and electric heaters should be checked, including the wire nuts and lugs. Check connections monthly for the first six months and every 90 days after the first six months of operation.

SAFETY PRECAUTIONS

Important: All safety precautions must be adhered to as to avoid personal injury.

Please Be Cautious!

- Minimum PPE equipment to be used when operating or maintaining this equipment is safety glasses, hearing protection, and heat resistant gloves.
- When using the spray off gun, please be cautious of potential hot water hazard. Do not spray in the direction of yourself or any other personnel. Only use for maintenance of the machine.
- If machine is in "Wash" mode and stopped, allow 3 second ramp down time for spray arms before opening machine door.
- Machine must be installed keeping in mind clearance for maintenance and in accordance with facility high foot traffic areas, railings, and any areas where a hazard could be created.
- Visibility should also be considered eliminating any blind corners, stairways, or drop offs in the general area.
- When removing the filters of the machine for maintenance of any kind, the machine MUST be turn off, drained, and lock out and tag out procedures followed. Proper fall hazard procedures must also be followed.

START UP

Initial Start UP

Important: Remember where your electrical disconnect is located.

Some of the following steps will be performed in the electrical panel enclosure. We recommend disconnection of all the incoming power before servicing the electrical enclosure.

Please Be Cautious!

- With the incoming electrical power disconnected or turned off, open the enclosure door located at the bottom front of the machine. Turn all thermostats to the lowest or off position (turning knobs in the counterclockwise direction).
- Locate and make sure the drain and pump petcock are in the closed position. The pump petcock will remain in the closed position unless service is needed on the pump.
- Shut off all breakers going to the heaters, if electrically heated. Breakers will be marked WASH HEATER and RINSE HEATER. If machine is fitted with fuses and fuse holders, use appropriate disconnecting means to safely de-energize the Wash and Rinse heating circuits.
- With the electrical enclosure panel cover still open, turn the incoming power back on. Make sure the circuit breaker or fuse holder marked PUMP and circuit breakers or fuse holders marked 120v are in the on position (BE VERY CAUTIOUS - THIS IS NOW AN ELECTRICALLY LIVE PANEL).
- Press the Power button and release it. At this point the machine will start to fill and continue until the water level reaches the overflow drain, which can be identified by a “Mushroom” shaped cap located in the interior table of the wash cabinet. If it does not fill to the overflow drain, reprogramming of the auto fill may be necessary (refer to section “Programming the PC Board”)
- You must also make sure the incoming water pressure is at a minimum 20psi (138 kPa) flow pressure not exceeding 30psi (207 kPa) flow pressure with a static pressure not exceeding 60psi (414 kPa) as stated in the Recommend Installation Guide.

Note: Incoming water pressure exceeding 30psi (207 kPa) flow will void warranty on related items.

- Select the Short Wash Cycle and push the Button; the wash pump should start running at this point. If the pump does not start running, check that all fuse (if applicable), and all breakers marked PUMP and 120v are in the on position. With the pump running, check the pump rotation looking at the rear of the pump motor and observing the cooling fan to see if it is rotating clockwise. Another indication that the pump is rotating backwards is the wash pump pressure gauge reading under 35psi (241 kPa). If the pump is not rotating in the correct direction, reversal of electrical phases will be necessary.(Contact your electrician or Douglas Machines Corp. for details.)

Now it is time to fill the rinse tank. Push the Short Button; the machine will now run through a complete cycle. A complete cycle entails a four, six, or eight-minute wash time depending on the cycle selected. During this time, the wash pump will be active. Followed by a 30 second rinse time in which the pump will be inactive and the rinse solenoid valve open. And finally, a one-minute dwell and steam extraction time in which the machine cannot be restarted until this time as expired. Repeat the cycle two more times to ensure the rinse tank is full.

Please note that while the machine is in the rinse and dwell period you will not see any readings on the jet pressure gauge, as the rinse cycle operates strictly off the incoming water pressure to the machine, not the wash pump. The pressure readout for the supply water is located above the machine in the incoming water supply circuit.

Failure to ensure the rinse tank is full of water may result in damage to the tank and heating components and may void the warranty of related items. Double check to ensure all heating circuits are off!

To ensure the rinse tank is filled, you need to hear water spraying inside the wash cabinet after the wash pump has stopped running. You may need to run more than one cycle to accomplish this.

CAUTION: Before proceeding to the next step, make sure you can hear water spraying in the cabinet after the wash pump stops running and the rinse light cycle is illuminated. If not, heater damage may occur, and the warranty will become void for related items.

- Now it is time to set the thermostats. We are looking for an idle wash tank temperature of 160 °F (71 °C), and during operation a temperature of 150 °F (66 °C). The rinse temperature should be set to read 190 °F (88 °C) temperature. Turning the thermostat knobs in a clockwise motion and using top dead center as our indicator, increase the thermostat marked WASH to 160 °F (71 °C). Now, increase the thermostat marked RINSE to 190 °F (88 °C). Switch the WASH HEATER and RINSE HEATER breakers or fuse holders to the on/energized position. Allow 30 to 60 minutes for the machine to reach operating temperatures.
- Note: There can be as much as 12 °F to 15 °F difference between the thermostat and the temperature gauge. Always set the thermostats to accommodate the desired temperature using the front panel gauges as your guide. For Machine and Operator Safety DO NOT set Wash or Rinse water temperatures above 190 °F (88 °C).
- At this point your heat source should be engaged. If electrically heated, the wash and rinse heater contactor will be engaged. If gas heated, the burner or burners will fire. If steam heated, the steam solenoids will open. If you are not sure, or if the specific heat source is not on and the unit is not heating up, please refer to the Trouble Shooting Guide or contact Douglas Machines for assistance.
- Now that everything is working fine. It is time to close and lock the electrical enclosure panel and start washing.

Digital Touchpad Controls

Technical Information

The Digital Touch Pad (Part # 10791) and PC Board (Part # 10792).

The basic function of the board is to control the operations of the unit, going through a cycle of Wash, Rinse, and then Fan (Dwell). The touch pad display shows cycle countdown time and error codes.

These instructions include how to program the control and describe the various timing ranges that can be set in programming, the default times, the error codes, and the specifics of what the readout will show during the various modes of operation and programming.

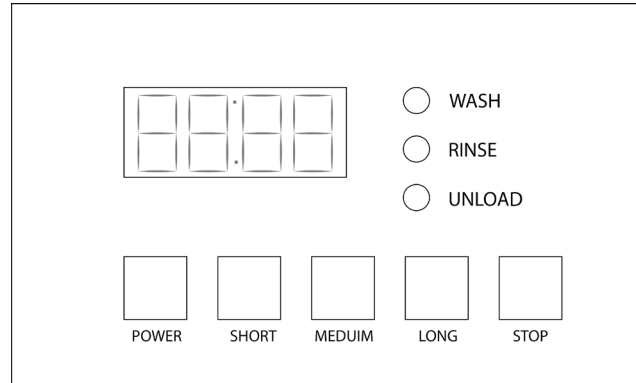
Dual Functions of Front Panel Buttons

NORMAL MODE FUNCTION	PROGRAMMING MODE FUNCTION
Short	Toggle
Medium	Down
Long	Up

In normal operation, a set chain of events completes a cycle.

- Start the machine and light the display, push the Power button. The display flashes 00:00 until water touches the probe.
- The display will stop flashing and the “Fill Time” will start to count down.
- Wait for the machine to fill. The wash heater is on anytime water is in contact with the probe.
- When “Fill” is complete, the digital screen will read 00:00 and the machine waits for a “Wash” selection. Fill does not stop if the door is opened during the “Fill Cycle”.
- Select desired Wash cycle: Short, Medium, or Long. Display shows preset wash time.
- The “Wash” indicator light will come on when the wash cycle starts.
- The display counts down from the preset wash time.
- When the Wash Cycle ends the Rinse Cycle will start. The display shows rinse time remaining and begins the countdown. The rinse light should be lit.
- The Rinse Cycle times out when the buzzer beeps 3 times, or until the “Stop Button” is pushed, or the door is opened.
- Make sure that the auxiliary output relay on the main board closes for 3 seconds, the exhaust fan comes on, the display shows the “Unload Time”, and begins the countdown.
- Make sure the “Unload” light is lit.
- Make sure the display reads 0:00 and waits for a wash cycle selection after the “Unload” times out and all lights go off.

Note: A short “beep” sounds any time an appropriate button is pushed, thereby giving an audible as well as a tactile feedback to the operator. Once a machine cycle begins, only the Power and Stop buttons will function. Opening the door or an interlock trip will act as a “Stop” and will cause an error code to appear on the display.



Programming

Before starting the programming, make sure that the 120 volt circuit is turned on, that there is no water in the wash tank, and that the drain valve is closed. With the control voltage on, the colon on the touch pad display will be illuminated and flashing.

- In order to make a programming change other than to the Auto Fill, fill the machine with water. Failure to do so will require starting with programming the Auto Fill and then proceeding to make the desired function change.
- To initiate programming, press and hold the Stop button and then the Power button, holding both buttons at the same time until a beep sounds and four 0's (0.00:0) appear on the display.
- Wait until the machine automatically fills with water until the level reaches the probe.
- After that point, begin the programming. The programming for the fill of the wash tank will be first, and it may be the only function that needs to be programmed. All other functions are factory preset.
- To program the Auto Fill, press the Long cycle button. The Fill process starts and the display timing begins.
- After water level has reached the overflow, press the Medium cycle button. The flow of water stops and the time is displayed.
- To enter the programmed time into the PC board, press the Short button.
- After programming the Auto Fill, press the Short button to scroll through the remaining functions, either to exit the Program Mode or to make any changes to the following functions.

Digital Touch Pad Normal Settings

FUNCTION	TIME	
	MINUTES	SECONDS
Auto Fill	Variable	
Heater Delay		15
Short Wash Cycle	4	
Medium Wash Cycle	6	
Long Wash Cycle	8	
Rinse		30
Dwell and Fan	1	

To exit the Program Mode, scroll through remaining functions or press the Stop button for 2 seconds.

Note: that the settings on these functions can be changed while viewing the preset times.

- To decrease the time, press the Medium cycle button, and then press the Short button to enter the change.
- To increase the time, press the “Long Cycle” button, and then press the “Short Cycle” button to enter the change. If an error code is present in the display, it must be identified, resolved, and cleared from the PC Board.
- To clear error codes from the touch pad display, press the “Stop button”.

To reset the PC board, you need to power down the digital display (colon illuminated only). Press the Stop button and hold it. Then press the Short cycle button and hold them both in at the same time. You will hear a beep, and the unit will revert to the default times. The Auto Fill Time will not be affected.

Connection Table for 10791 Board

FROM JACK #	TO WIRE #	BOARD MARK	PURPOSE
J10-1	Black	Left to Right	10-14 VDC
J10-2	Red		10-14 VDC
J10-3	Blue		Communication
J10-4	Brown		Communication
J10-5	Orange		Communication
J10-6	Yellow		Communication
J10-7	White		Communication
J2-1			Not Used
J2-2	*	LV	Liquid level detector / Float Switch
J2-3	*	WS	Wash pump contact coil
J2-4	*	RS	Rinse solenoid valve/rinse pump contact coil
J2-5	*	DS	Door switch
J2-6	*	OV	Motor overloads
J2-7	*	L2	AC line (neutral)
J2-8	*	L1	AC line (hot)
J2-9	*	L1	AC line (hot)
J3-1	*	WT	Power to wash thermostat
J3-2	*	FL	Auto fill solenoid
J3-3	*	RT	Power to rinse thermostat
J3-4	*	AD	Power to auto drain switch
J3-5	*	FN	Steam exhaust fan
J3-6	*	AL	Power to optional bell

Note: See Electrical Drawing.

Connection Table for 10791 Touch Pad J3 Wiring Connections Facing Downward

FROM JACK #	TO WIRE #	BOARD MARK	PURPOSE
J3-1	Black	Left to Right	10-14 VDC from PC Board
J3-2	Red		10-14 VDC from PC Board
J3-3	Blue		Communication
J3-4	Brown		Communication
J3-5	Orange		Communication
J3-6	Yellow		Communication
J3-7	White		Communication

Troubleshooting: Touch Pad Error Code Value Table

ERROR CODE	INTERPRETATIONS
Er01	The machine has exceeded the allowable fill time, indicating low incoming water pressure or that the drain valve has been left open.
Er02	The Stop button has been pressed during the Wash cycle.
Er03	Excessive water loss occurred during operation.
Er04	Control board error has occurred. Reprogramming may be required.
Er05	Operation of the machine has been attempted without adequate water in the wash tank.
Er06	Door has not closed properly.
Er07	Pump overload device has been tripped.

Light and Decimal Points during Programming Mode

CYCLE	INDICATOR	TIME	
		ON	OFF
Auto Fill	Displays 0.0.00 before water hits Low Water probe. Displays 0.0.00 and counts up after water hits Low Water Float Switch.	N/A	N/A
Delay (heater)	Flashing colon	.5	.5
Short Wash	Wash light and first decimal point flash	5 sec.	5 sec.
Medium Wash	Wash light and fourth decimal point flash	5 sec.	5 sec.
Long Wash	Only the wash light flashes	5 sec.	5 sec.
Rinse	Rinse light	On	On
Unload	Unload light	On	On

Program Modes and Default Times
Troubleshooting Table for 10791 PC Board

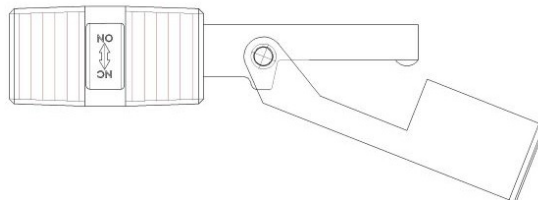
PROBLEM	LIKELY SOURCE OF PROBLEM	CORRECTIVE PROCEDURES
Wash pump will not start.	Door	<p>If Error Code 06 is shown on the touch pad, it indicates that the door is open. Make sure the door is closed.</p> <p>Ensure the door is not directly contacting the door switch, or is within 1/8" of the switch.</p> <p>The Prox switch could be bad.</p> <p>Temporarily jump out connection in PC Board.</p>
	Pump motor overload	<p>If Error Code 07 is shown on the touch pad, it indicates that the motor overload has tripped.</p> <p>Try pressing the Reset button on the overload (blue button, located in the electrical panel).</p>
	Pump circuit breaker	<p>If the circuit breaker for the pump motor is tripped, reset the breaker.</p>
	Pump motor fuses	<p>Check all fuses in case any are blown.</p>
	Water	<p>Ensure that water is in the tank.</p> <p>The low water protection component may be preventing the Wash pump from running.</p> <p>If there is water in the tank and the pump motor will not start, the level Float may not be sensing the water. Error Code 05 on the touch pad indicates that the Float Switch is not contacting the water.</p> <p>Clean Float Switch.</p>

PROBLEM	LIKELY SOURCE OF PROBLEM	CORRECTIVE PROCEDURES
Machine will not go into Rinse cycle.	Door	<p>Make sure that the door is closed.</p> <p>Make certain that the Prox switch is within 1/8" of the door.</p>
	Rinse solenoid	<p>Verify that the rinse solenoid is being energized when the wash cycle times out.</p> <p>Refer to Troubleshooting the Rinse Water for more info.</p>
	Rinse LED	The Rinse LED should be illuminated on the touch pad.
Machine will not fill	Water	<p>If the machine is empty and the touch pad displays an illuminated and flashing colon, the machine will fill with water by depressing the Power button.</p> <p>If the machine will not fill, the Float Switch may be dirty. Clean the Float Switch.</p> <p>Check that the LED for Relay D-16 is illuminated.</p>
	Water pressure	<p>If the wash tank does not fill completely, check for changes in the water pressure in the building.</p> <p>Fill cycle is timed and it can be affected by abnormal water pressure.</p> <p>Fill time may need to be reprogrammed.</p> <p>Proper water pressure to the machine is 60 psi static and 25 psi flow. See Digital Touchpad: Programming.</p>
	Auto fill power	Verify that power is getting to the Auto Fill solenoid. J8-FL Wire # 15 to Neutral should be 120 V.
Wash tank will not heat up	Water	<p>Confirm that water is in the tank.</p> <p>Low water protection component may be preventing the heaters or the gas burner from turning on.</p> <p>If there is water in the tank, the low Float Switch may need to be cleaned if it is not operating in the water.</p>

PROBLEM	LIKELY SOURCE OF PROBLEM	CORRECTIVE PROCEDURES
Wash tank will not heat up (can't.)	Wash T-stat power	Verify that power is getting to the Wash T-stat. Power should be 120 V + 10 V from the PC board, J8-WT Wire.
	Wash contact coil power	Confirm that power is getting to the Wash contact coil. Power should be 120 V + 10 V from the T-stat Wire # 6.
	Heater circuit breaker	If the circuit breaker for the heaters has tripped, try to reset the breaker.
	Heater fuses	Check all heater fuses to see if any have blown.
	Gas heat	Refer to Gas Heating: Maxon or Infrared: Troubleshooting.
	LED	The LED for D-16 relay should be illuminated on the PC board.
Wash pump turns off during wash cycle.	Pump motor overload	If the pump motor overload is tripped, Error Code 07 appears on the touch pad. Try pressing the Reset button on the overload (the blue button located in the electrical panel).
	Not enough water	If Error Code 03 appears on the touch pad, there is inadequate water in the machine. Put the water level below the Float Switch and refill the machine. Cycle the power on the touch pad off and then on. Machine should fill to proper level. If not, Fill time needs to be reprogrammed. Refer to Digital Touch Pad: Programming

PROBLEM	LIKELY SOURCE OF PROBLEM	CORRECTIVE PROCEDURES
Wash pump turns off during wash cycle (cont.)	Door	Make sure the door is closed. When the Wash pump is started, the water pressure may be pushing against the door and causing the door switch to open. Error Code 06 would be shown on the touch pad.
Rinse tank will not heat up.	Heater circuit breaker	If the circuit breaker for the heaters has tripped, reset the breaker.
	Heater fuses	Check all fuses for the heaters to see if any have blown.
	Rinse T-stat power	Verify that power is getting to the Rinse T-stat. Recommended power is 120V + 10 V from J3-3 Wire # 14 on the PC board.
	Rinse contact power	Recommended power is 120 V + 10 V from T-stat Wire # 4. Note: Rinse tank should be full of water at all times.
	High limit disc	Check for continuity on High Limit Disc mounted to exterior. Of Rinse tank. Disc is normally closed and auto reset type

WATER LEVEL FLOAT SWITCHES
#1900 Low Water & Auto Fill Float Switches



Normally Open Float Switch.
Purpose- Low Water Protection Wash Tank

OPERATION

General Operation

With the machine turned on, filled to the overflow, and heated up to the correct operating temperatures, we will now be able to add detergent.

A non-foaming, non-caustic, aluminum safe type of soap must be used (unless the machine has been specifically manufactured for caustic use). Machines without a caustic upgrade package are designed to work with a chemical solution within a PH range of 5 - 9.5. Use of chlorine or bleach will void warranty, please contact Douglas Machines Corp. to determine what chemistry your machine is capable of running.

If the machine is fitted with an automatic soap dispenser, ensure the dispenser is turned on and filled up. If the machine is not equipped with an automatic soap dispenser, follow your detergent manufacturers' recommended specifications for application and concentration.

Note: Douglas Machines Corp. Recommends the machine be operated with an automatic detergent dispenser equipped with a visual or audible alarm means to verify chemicals are being dispensed.

When loading the machine with bowls, buckets, or any similar type of object, all items should be facing the wash arms. This means the open end is facing down. Lighter objects such as plastic buckets may need to be weighted down. This can be accomplished by using the utensil rack hold down that is supplied with the machine.

When loading sheet pans into a machine, you will notice that the sheet pan rack or sheet pan insert is built with angled pan supports. You need to load that rack/insert so that the face or open side of the sheet pan is leaning towards the bottom wash hub.

If you plan to wash cake pans and have purchased the cake pan rack or insert, you will need to load them in the same manner as the sheet pans, but with more per row. The cake pans will need to be loaded with the open side of the pan facing out towards the wash arms.

If you are washing cake pans and you did not purchase the cake pan racks or inserts, you will have to wash them in the same manner as you would wash bowls or buckets.

If you are planning to wash smaller utensils, such as spoons, scrappers, and whisks; you will need to purchase a model specific utensil basket. Contact Douglas Machines Corp. for details.

- Once filled, the machine should be allowed to sit and reach operating temperatures before washing. This could take anywhere from 30-60 minutes. Add detergent and load (See previous steps in General Operation). It is now time to start washing! Choose your desired wash cycle time by selecting the short, medium, or long cycle button. Let the machine run through its entire cycle (wash, rinse, and dwell). If you open the door or hit the stop button any time during the cycle, the machine will shut off. When you restart the machine, it will not start from where it stopped, it will start from the beginning of the wash cycle. At this point you will be able to unload and then reload the machine.

Note: If machine is in "Wash" mode and stopped, allow 3 second ramp down time for spray arms before opening machine door.

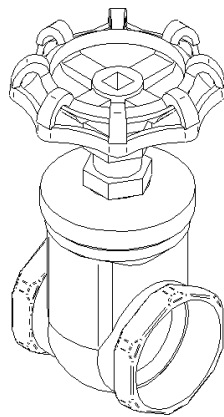
MAINTENANCE

Daily Maintenance

Note: As a precaution, you must disconnect or turn off all incoming power to the machine before proceeding with any maintenance.

Regular maintenance is essential in keeping your machine in good working order and operating at maximum efficiency. The following maintenance items are a minimum requirement. Frequency of maintenance is dependent on the number of hours the machine is in use and the amount and type of soil being removed.

These daily maintenance items need to be done at the end of a regular shift, or if the machine is not cleaning to its normal standards.



Main Drain Open Enabled

- Drain the machine by locating the manual gate valve. The machine should never be drained or cleaned unless the power is in the OFF position. A cool down period should also be allowed before cleaning.
- After the machine has drained, use the spray off hose to clean the inside of the wash cabinet. Inspect the drain and overflow drain to ensure they are draining properly. Direct all debris toward and into the filter baskets. Remove and clean the filter baskets, then leave them out for the following steps. With the filter baskets removed, finish cleaning the wash tank reservoir. Direct all remaining debris into the open drain located in the bottom of the reservoir tank. If your machine is equipped with a pumped drain you will need to remove the debris by hand - flushing the debris down the pumped drain pump may cause clogging.
- Now you need to clean the low water probe or low water float switch. If your machine has a float switch you will also need to clean the high-level float switch located above the table. This probe or float will be a white plastic item mounted into the side of the wash reservoir tank under the filter basket location. It is 3/8" (9.5 mm) in diameter and 2 1/2" (6.35 cm) long with a 3/16" (4.8 mm) x 1/4" (6.35 mm) metal tip. The purpose of this probe is to prevent the heat source and pump motor from turning on unless the wash tank is full of water. Clean the metal tip of this probe with some sort of scouring pad. Clean the entire float switch if

your machine is equipped with floats. Remove all scale and residue. Failure to do so may cause the heating source to remain on with no water in the reservoir, damaging heating components and may void warranty to related items.

- If your machine has an electric heater or heaters in the wash tank, it is now time to clean them. The heater coils will be located directly under the low water probe. Use a wire brush or scouring pad to clean the exposed heating coils on the heater or heaters. Direct all debris into the drain.
- When the wash cabinet, filters, wash tank reservoir, low water probe (or float switch/s), and electric heater or heaters (if applicable) have been cleaned, you can put the filters back in place.
- Inspect all the spray jets and look for any that might be missing, obstructed, or worn out. If you find any missing or worn-out jets, contact Douglas Machines Corp. for a replacement. If you find any jets obstructed, try to remove the obstruction by pulling it out or by forcing it back into the jet pipe. If you need to force it back into the jet pipe, you will need to remove the jet pipe end cap to remove the obstruction from the pipe.
- Clean the outside of the machine. Use a stainless-steel cleaner or soft cloth with a mild detergent to wipe down the outside of the machine.
- Do not turn on the main power until you are ready to resume washing again. Never leave the machine on for longer than 4 hours between running cycles, damage to the rinse components and or tank could occur.
- Close the drain valve and check that the filters are back in place. Turn the machine back on and allow it to fill and come back to operating temperature. The machine is now ready for use.

Periodic Maintenance

- Wash pump motor lubrication. You will find two grease fittings on the top of the wash pump motor and one at each end. You will need to grease these under normal conditions every 90 days. Use an electric motor bearing grease like Shell Dolum or Chevron Sill.
- If you have one of the larger pan washers, such as the model SD-36, LD-36, or LD-20-PT you may need to grease the 12" (30.5 cm) steam extraction fan bearings.
- The removal of lime and or scale may be necessary at certain times. This will vary due to the condition of your water. If you are finding lime and scale building on the interior walls of the machine, chances are they are also building up in the piping. This could impair washing ability. You will need to use a lime and scale remover. Whatever you decide to use, be sure it is safe to apply on stainless steel, bronze, and brass. If you have any questions on what to use or how to use it, do not hesitate to contact Douglas Machines Corp.
- The Solenoid Valves should be checked periodically to ensure they are in good working condition, solenoids have a life span of about 1 million cycles.



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IMPORTANT NUMBERS

FOR WARRANTY WORK YOU MUST CALL DOUGLAS MACHINES CORP.
AT 800-331-6870 AND WE WILL ISSUE A
PURCHASE ORDER TO THE LOCAL SERVICE AGENT.

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